

HOTEL Hamby Resort

Regulation and Policy

***Privacy Policy for web site management**

Before you access our web site, please read our instructions carefully. When you accept our regulation please access our web site. When you access our web site you accept our policy.

Our Hotel is not able to provide accommodation service following our policy

- 1) Requesting reservation is not followed our policy
- 2) Our rooms are fully booked
- 3) You have to leave this facility if you do mischievous behavior to other guest
- 4) The guests might have transmitted disease
- 5) The guests are too demanding to requesting service
- 6) The hotel is damaged due to natural disaster or facility's malfunction
- 7) The guests who speak an annoying remark
- 8) The guests who are part of the organized crime groups or members.
- 9) The guests who are supporting organized crime groups or members
- 10) The guests who coerce by violence or with threats to hotel staff
- 11) The guests who are intoxicated and make unpleasant to other guests
- 12) The hotel will request extra charge you when you stay longer than regular hours
- 13) The guests who need to be compliance with hotel regulation
- 14) The guests have to pay accommodation fee by Japanese currency, coupons (approved by hotel) and credit card or hotel requests
- 15) Failure to arrive at your hotel will be treated as a No-Show and will incur the charge

*** Cancellation Policy**

Within 1 week prior to arrival date 25%

Within 1 day prior to arrival date 50%

On that arrival date 100%

No-Show 100%

Our hotel has no responsibility for your lost or damaged item in facility or parking lot.
Please keep your valuable yourself.

***There is a case to decline that the use of facilities when we judge if you give a nuisance to other guests and neighborhood**

***Please be compliance with our policy and regulation otherwise the hotel will decline your reservation**